

## **Report of Case Study Session on Industrial Dispute Act (Labour Laws in India)**

**‘Maruti Suzuki Manesar Plant unrest (2012)’**

**(July 25, 2025)**

**in**

**Department of Business Administration  
Deen Dayal Upadhyaya Gorakhpur University**



The poster is for a case study session organized by the Department of Business Administration at Deen Dayal Upadhyaya Gorakhpur University. It features the university's logo on the left and a 'CATEGORY-I UNIVERSITY' badge on the right. The central text identifies the event as a 'HUMAN RESOURCE MANAGEMENT CLUB ACTIVITY' focusing on an 'INDUSTRIAL DISPUTE ACT CASE STUDY'. The topic is 'Maruti Suzuki Manesar Plant unrest (2012)', scheduled for July 25, 2025, at 1:00 P.M. Below this, the 'ORGANISING TEAM' is listed with three members: Prof. Manish Kumar Srivastava (Head of Department), Dr. Suruchi Srivastava (Assistant Professor), and Dr. Anubhav Nath Tripathi (Assistant Professor). Each member is accompanied by a small portrait photograph.

**DEPARTMENT OF BUSINESS ADMINISTRATION  
DEEN DAYAL UPADHYAYA GORAKHPUR  
UNIVERSITY, GORAKHPUR**

**HUMAN RESOURCE MANAGEMENT  
CLUB ACTIVITY:**

**INDUSTRIAL DISPUTE ACT CASE STUDY**

**TOPIC : Maruti Suzuki Manesar Plant unrest (2012)**

**DATE - 25/07/2025**  
**TIME- 1:00 P.M**

**ORGANISING TEAM**

  
**Prof. Manish Kumar Srivastava**  
Head Department of Business  
Administration,  
DDU Gorakhpur University

  
**Dr. Suruchi Srivastava**  
Assistant Professor  
DDU Gorakhpur University

  
**Dr. Anubhav Nath Tripathi**  
Assistant Professor  
DDU Gorakhpur University

On July 25, 2025, the Department of Business Administration at Deen Dayal Upadhyaya Gorakhpur University organized a Case Study Session on Industrial Dispute Act (Labour Laws in India) ‘Maruti Suzuki Manesar Plant unrest (2012)’ for MBA 3rd semester students. The session was chaired by Prof. Manish Kumar Srivastava (Head, Department of Business Administration).

The session was started with the introduction of the case for discussion where coordinators of the event Dr. Suruchi Srivastava and Dr. Anubhav Nath Tripathi gave a brief outline about particular case which was landmark in history of Industrial Relations Code 2020.

After the introductory deliberation, a discussion was open for the students of MBA final year where they discussed several aspects of this case. In an hour long debate students sensed real-world Insight into Industrial Relations. Students understood how poor labour-management relations can escalate into severe conflict. This discussion was helpful in understanding of HR and Labour Law Applications, Conflict Resolution and Crisis Management in their respective professional lives.

The outcome of the discussion on case study was a practical perspective on collective bargaining, union dynamics, and worker grievances. It offered a practical perspective on collective bargaining, union dynamics, and worker grievances.

The session was designed to be both informative and engaging, giving students an idea about the importance of workplace culture, employee engagement, and transparent communication. The session highlighted the consequences of ignoring employee voices and concerns. The session aimed at improving communication and brain- storming skills in the students. Students participated and came up with their view as how to avoid labour law related issues in their future career. At the end of the session, Dr. Suruchi Sivastava and Dr. Anubhav Nath Tripathi provided students with important inputs for improving their analytical skills and communication skills for case study presentation and concluded the session.



